



AGM COMMITTEE REPORT

Discipline Committee

**Progress Report from October 2023 to October 2024
Submitted to ATIA Council on October 25, 2024**

Members	Membership Status	Role	Status
Stacey Brown	Certified Translator ES>EN Associate Community Interpreter ES>EN>ES	Chair	Active (until AGM)
Alina Popa	Certified Translator EN>RO Associate Medical & Community Interpreter EN>RO>EN	Member	Active
Kathryn Watson	Certified Translator ES>EN	Secretary	Active (took a break starting in Feb 2024)
Corey Colling	Certified Translator KO>EN	Member	Active

The Discipline Committee welcomed a new member this year, Corey Colling, who has done an excellent job at helping with investigations and upholding the ATIA Code of Ethics.

The Discipline Committee investigated one case this year. The subject of the complaint dealt with the demanding of payment for services that were not requested by the customer.

Upon completion of the investigation, the Discipline Committee noted that the circumstances that led to the complaint were due to miscommunications and not willful attempts to overcharge the client. Once the member was informed about the complaint against them, they expressed their willingness to take action to rectify the situation. We decided that **no further action needed to be taken by the Discipline Committee regarding this case, as there was no clear evidence of professional misconduct.** The member and the complainant were contacted to inform them of the decision, and they were both content with the outcome.

One area of concern to mention from this case is regarding the use of a third-party such as an assistant to communicate with clients. The Discipline Committee would like to recommend that the ATIA Council consider amending the Code of Ethics to reflect proper use of third parties when communicating with clients, as the third parties are not members and are not bound by the Code of Ethics, yet their actions reflect on the member.